

Privacy Policy

How Win AI Automation handles information across our website, consultations, AI agents, and client services.

Last Updated: September 29, 2026

WinAI ("WinAI," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us.

This Privacy Policy explains how we collect, use, disclose, retain, and protect information when you visit winai.dev, communicate with us, use our AI-powered communication tools, submit a consultation request, or engage WinAI for services such as website design and development, workflow automation, AI agents, data integrations, and related technology services.

By using our website or services, you acknowledge the practices described in this Privacy Policy.

1. Information We Collect

We may collect information that you provide directly to us, including:

- First and last name
- Email address
- Phone number
- Company or organization name
- Job title or business role
- Information about your business
- Project requirements
- Automation needs
- Website requirements
- Preferred consultation date and time
- Messages submitted through forms, chat, email, or other communication channels
- Information you provide during consultations or support conversations

We do not ask you to provide sensitive credentials such as passwords, authentication codes, API secrets, Social Security numbers, or full payment card information through our standard contact forms or AI assistant.

2. Information Collected Automatically

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type and version
- Device type
- Operating system
- Pages viewed
- Referring URLs
- Date and time of access
- Approximate geographic location
- Website interaction and usage data

We may collect this information using cookies, analytics tools, server logs, and similar technologies.

3. Contact Forms and Consultation Requests

When you submit a form through winai.dev, we may collect the information necessary to respond to your request and understand your business needs.

This may include your:

- Name
- Email
- Phone number
- Company
- Business requirements
- Areas of interest
- Preferred consultation schedule

We may use this information to contact you, provide information about our services, schedule consultations, prepare for discussions, and maintain records of our communications.

4. AI Assistant and AI Agent Interactions

WinAI may use AI-powered assistants or agents to communicate with website visitors and customers.

When you interact with an AI assistant, we may process information such as:

- Your messages
- Contact information you provide
- Business information
- Questions and requests
- Appointment information
- Conversation transcripts
- Technical metadata associated with the interaction

AI assistants may be used to:

- Answer general questions about WinAI
- Explain our services
- Understand your business needs
- Assist with lead qualification
- Assist with scheduling consultations
- Look up, reschedule, or cancel appointments
- Route requests to the appropriate person or system

Our AI assistants are not intended to provide legal, medical, financial, or other regulated professional advice.

Where appropriate, our AI assistants may identify themselves as AI systems.

5. Phone Calls and Voice AI

WinAI may use AI-powered voice technology when communicating with customers or prospective customers.

Depending on the service and applicable law, calls may be processed, transcribed, analyzed, or recorded for purposes such as:

- Responding to customer inquiries
- Scheduling consultations

- Improving customer service
- Maintaining business records
- Quality assurance
- Improving our systems

Where required by applicable law, we will provide appropriate notice or obtain consent before recording a call.

Please do not provide sensitive personal information during AI-assisted calls unless it is necessary and you are specifically requested to do so through an appropriate secure process.

6. How We Use Personal Information

We may use personal information to:

- Provide and operate our website
- Respond to inquiries
- Communicate with prospective and existing customers
- Schedule consultations
- Provide requested services
- Design and develop websites
- Build workflow automations
- Develop and operate AI agents
- Integrate business systems
- Provide customer support
- Manage client relationships
- Improve our services and website
- Monitor website performance
- Detect abuse, fraud, or security issues
- Maintain business and transaction records
- Comply with legal obligations
- Protect our legal rights

We may also use information for other purposes disclosed to you at the time it is collected.

7. Client Projects and Business Data

When providing services to clients, WinAI may process data provided by or on behalf of the client.

Depending on the project, this may include information stored in:

- CRM systems
- Websites
- Contact databases
- Email systems
- Calendars
- Automation platforms
- Business software
- Customer support systems
- Third-party APIs

Where applicable, WinAI processes such information to provide the services requested by the client and in accordance with the applicable agreement between WinAI and the client.

Clients are responsible for ensuring that they have appropriate rights and permissions to provide data to WinAI for processing.

8. Third-Party Service Providers

We may use third-party service providers to help operate our website and deliver our services.

These may include providers of:

- Website hosting
- Cloud infrastructure
- Email delivery
- Telecommunications
- AI and machine learning services
- Customer relationship management
- Calendar and scheduling systems

- Analytics
- Automation platforms
- Database services
- Payment processing
- Security and monitoring

These providers may process information only as necessary to provide services to us or as permitted under their applicable terms and privacy policies.

We do not control the independent privacy practices of third-party websites or services.

9. Google Calendar and Scheduling

If you schedule a consultation with WinAI, appointment information may be processed through calendar and scheduling services.

Information may include:

- Your name
- Appointment date and time
- Time zone
- Company
- Purpose of the consultation

Meeting links, including video conferencing links, may also be generated for scheduled consultations.

Customer-facing appointment confirmations may be sent separately through WinAI's email systems.

10. Email Communications

We may send transactional emails relating to:

- Consultation confirmations
- Appointment changes
- Appointment cancellations
- Project communications

- Service updates
- Support requests

We may also send marketing communications where permitted by law.

You may unsubscribe from marketing communications using the unsubscribe instructions included in those messages.

Transactional or service-related communications may still be sent where necessary to provide services you requested.

11. SMS and Telephone Communications

If you provide your telephone number and consent to receive communications from us, WinAI may contact you regarding:

- Consultation requests
- Appointment information
- Service inquiries
- Project communications
- Customer support

Message and data rates may apply.

Consent to receive marketing communications is not a condition of purchasing services from WinAI.

Where applicable, you may opt out of marketing text messages by following the instructions contained in the message.

12. Cookies and Similar Technologies

WinAI may use cookies and similar technologies to:

- Maintain website functionality
- Understand website usage
- Measure performance
- Remember user preferences
- Improve our services
- Detect security issues

Some third-party services used on our website may also place cookies or similar technologies.

You can control cookies through your browser settings and, where available, through our cookie preference tools.

Disabling certain cookies may affect website functionality.

13. Analytics

We may use analytics tools to understand how visitors interact with winai.dev.

Analytics information may include:

- Pages visited
- Time spent on pages
- Referral source
- Device and browser information
- General geographic information
- Website interactions

We use this information to improve our website, services, and user experience.

14. How We Share Information

We may disclose personal information to:

- Service providers
- Contractors
- Technology vendors
- Professional advisers
- Business partners involved in providing requested services
- Government or law enforcement authorities when required by law

We may also disclose information in connection with a merger, acquisition, financing, restructuring, sale of assets, or similar corporate transaction.

We do not sell personal information for monetary compensation.

15. Advertising and Cross-Context Behavioral Advertising

WinAI may use third-party analytics or advertising technologies.

Depending on the technology used and applicable state law, certain data transfers involving advertising cookies may be considered “sharing” or targeted advertising.

Where required by applicable law, users may have the right to opt out of such processing.

If WinAI begins using technologies that trigger these requirements, appropriate opt-out mechanisms will be made available.

16. Data Retention

We retain personal information only for as long as reasonably necessary for purposes such as:

- Providing requested services
- Maintaining customer relationships
- Fulfilling contracts
- Resolving disputes
- Maintaining business records
- Meeting legal or regulatory obligations
- Protecting against fraud or abuse

Retention periods may vary depending on the type of information and the purpose for which it was collected.

17. Data Security

WinAI uses reasonable administrative, technical, and organizational safeguards designed to protect personal information.

However, no website, network, storage system, or electronic transmission can be guaranteed to be completely secure.

For this reason, we cannot guarantee absolute security of information transmitted or stored electronically.

18. Sensitive Information

Please do not submit unnecessary sensitive information through our website, AI assistant, or general contact channels.

This includes information such as:

- Social Security numbers
- Passwords
- Authentication codes
- Banking credentials
- Private encryption keys
- API secrets
- Detailed medical information
- Other highly sensitive personal information

If a project requires processing sensitive or regulated information, additional contractual, technical, and compliance requirements may need to be reviewed before WinAI can accept or process that information.

19. State Privacy Rights

Depending on where you live and applicable law, you may have privacy rights relating to your personal information.

These rights may include the ability to:

- Request access to personal information
- Request correction of inaccurate information
- Request deletion of certain information
- Obtain a copy of certain personal information
- Opt out of certain targeted advertising
- Opt out of certain sharing or sales of personal information
- Limit certain uses of sensitive personal information
- Appeal certain privacy request decisions

The availability of these rights depends on applicable state law and whether the law applies to WinAI in the particular circumstances.

We will not unlawfully discriminate against you for exercising applicable privacy rights.

20. California Privacy Rights

California residents may have additional rights under applicable California privacy laws.

Depending on whether those laws apply to WinAI and the relevant processing activity, eligible California residents may have rights to:

- Know what personal information is collected
- Request access to personal information
- Request deletion
- Request correction
- Obtain information about certain disclosures
- Opt out of certain sales or sharing of personal information
- Limit certain uses of sensitive personal information

WinAI does not sell personal information for monetary consideration.

If our use of advertising or analytics technologies constitutes “sharing” under applicable California law, eligible users may exercise applicable opt-out rights.

21. Children's Privacy

WinAI's website and services are intended for businesses and individuals age 18 or older.

We do not knowingly collect personal information from children under 13 through our website.

If you believe a child has provided personal information to us without appropriate authorization, please contact us so we can review the request.

22. International Visitors

WinAI is based in the United States.

If you access our website from outside the United States, your information may be transferred to and processed in the United States or other jurisdictions where our service providers operate.

Data protection laws in those jurisdictions may differ from the laws in your country.

23. Third-Party Links

Our website may contain links to websites or services operated by third parties.

WinAI is not responsible for the privacy practices, content, or security of third-party websites.

We encourage you to review the privacy policy of any third-party website you visit.

24. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to:

- Our services
- Technology
- Business practices
- Legal requirements
- Privacy practices

When we make changes, we will update the Last Updated date at the top of this page.

Material changes may be communicated through additional notice where appropriate.

25. Contact Us

If you have questions about this Privacy Policy, our privacy practices, or a privacy request, please contact WinAI through:

[Contact Win AI Automation](#)